County of San Diego, Health and Human Services Agency (HHSA) CalWORKs Program Guide/CalFresh Program Guide Special Notice

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Effective Date:

January 1, 2022

Background:

Per All County Information Notice (ACIN) I-91-21, the Cost-of-Living Adjustment (COLA) for Social Security Administration (SSA) benefits is 5.9 percent beginning with the December 2021 benefits payable in January 2022.

Policy:

The COLA Mass Update will run on December 4, 2021, and automatically adjusts CalWORKs and CalFresh benefits to reflect the increased SSA COLA effective January 2022. The automatic adjustment of the SSA COLA will **not** occur on cases where there was a discrepancy or where the application was received after the COLA run. The Supplemental Security Income (SSI)/State Supplementary Payment (SSP) benefits of CalFresh applicants and recipients will **not** be updated with the COLA Mass Update. Additional guidance regarding the SSI/SSP COLA will be issued when available.

Cases Not Included in the COLA Run

Cases not included in the COLA run will require a recalculation of January 2022 benefits. The recalculation will be made by multiplying the previous SSA amount by 1.059 and rounding down to the next lower dollar. Timely and adequate notice must be allowed. If the calculation results in a decrease, an overpayment will need to be established as appropriate. Refer to CalFresh Program Memo 20-15 for treatment of overissuance.

Procedure:

The reports below require action and can be found on the SharePoint site, under the EOA/EO Tracking/SSA COLA 2022 folder:

<u>Mass Update COLA Exception Report</u> - CalWORKs/CalFresh cases that did not convert successfully during the COLA update process will require case review and authorization.

<u>Client Correspondence Details Report</u> – List of correspondence remaining online after the SSA COLA was run that remains in the print queue will require:

- Review all correspondence that is held in the print queue
- Delete unnecessary correspondence
- Mail out remaining correspondence after completing any manual variables

References:

ACIN No. I-91-21

Sunset Date:

This policy will be reviewed for continuance by December 31, 2022.

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